



A Limited Liability Company

Villages at Huntcrest

Contact Numbers and Community Information

Following is a contact list of the mechanical subcontractors employed in the construction of your home. These are some of the firms that will service your home during and, if you choose, beyond the term of your warranty. For your convenience, we have also included contact numbers for public utilities serving Villages at Huntcrest.

When calling a mechanical subcontractor for warranty or other service, please keep in mind that, as a homeowner, it is your responsibility to ensure that your problem is not caused by homeowner action, oversight or carelessness (such as a tripped GFCI or circuit breaker, burnt-out light bulb, dirty HVAC filter, etc.).

Service dispatches to correct or repair problems resulting from homeowner actions or as a result of a homeowner who fails to fulfill the homeowner responsibilities detailed in the homeowner manual are not covered by the warranty and may result in a billable service call for which the homeowner will be responsible to pay. The service departments of the respective subcontractors will assist you to determine if you have met your responsibilities if needed. And, of course, we encourage you to contact your builder if you are uncertain or have questions the vendor does not or cannot answer satisfactorily.

Emergency Telephone Numbers (Covered 24X7)

Heating and air conditioning	Air Performance, Inc.	770.831.2550
Plumbing	Lakeside Plumbing	770.532.0790
Electrical	Houston Stafford Electric	770.945.4244

Other Useful Contacts

Low Voltage Wiring (TV, cable, phone, security, audio)	Due West Security	770.590.0340
Appliances	Whirlpool	1.800.442.1111

The Providence Group Homeowner Services Department (including Warranty) 678-475-9400, Extension 103

- Submit warranty service requests by fax to 678-302-4486 or e-mail them to warranty@tpghomes.net
- You may also submit warranty service requests on our website at www.tpghomes.net -- click on "Contact Us"
- Please include your name, telephone callback number, community, address and/or lot number, and detailed description of the problem you are reporting.

Utility Company Numbers

Electric power	Jackson EMC	770.963.6166
Cable	Charter Communications	770.806.7070
Water & Sewer	Alliance Data	1.800.466.6668
Trash and Recycling	Advanced Disposal Services	770.709.5600
* Natural Gas Emergencies	* Atlanta Gas Light Co.	770.907.4231

* Natural gas emergency service reports only - gas leaks, no gas, low or high gas pressure, etc. All other issues (billing, service, etc.) should be directed to your natural gas marketer (see Note below).

Note: Homebuyer chooses from list of approved gas marketers. See the Georgia PSC website at http://www.psc.state.ga.us/qas/certified_marketers.asp

IMPORTANT HOMEOWNER NOTICE

At time of closing, all basic household utilities - electric power, natural gas, water, and sewer - will be operating in your home under a *temporary service account* we have established with each utility company. At closing you will be given a list of these utility companies. Immediately after closing, we will notify the respective utility companies that the home sale has closed and instruct them to terminate service billed to the temporary service account effective the sixth (6th) business day after closing. As the new homeowner, it is your responsibility to contact each of the utility companies to establish a new account to which you may transfer service within five (5) business days from closing.

Please attend to this matter promptly to ensure that your utility services are not interrupted.

Villages at Huntcrest

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Community Association Management Company

Eagle Management Services, LLC.
1532 Dunwoody Village Parkway, Suite 100
Dunwoody, GA 30338
Phone: 678.990.8575 Fax: 678.336.8735
lazar@eaglemanagementservices.com

Condominium Association Initiation Fee and Dues

The one-time Condominium Association initiation fee is \$270.00 and dues are \$135.00 per month. The initiation fee and two months dues will be collected at closing. Thereafter, you will receive either a bill or coupon book from Community Club Management with which to remit your monthly dues.

Home Exterior Additions, Changes or Modifications

Before making any additions, changes or modifications to the exterior of your home that are not explicitly prohibited by HOA restrictions, please submit a written request for approval to the attention of Laura Lazar at Eagle Management Services before proceeding. Your request will be reviewed and a written reply either approving or denying your request will be returned to you as quickly as possible. Please allow 30 days for review and reply.

Water and Sewer Service

Alliance Data (formerly CBSI) is the water and sewer billing agent for Villages At Huntcrest. They will read your meter remotely and bill you for your water usage and sewer fee monthly. Please make your payment directly to Alliance Data. You may call Alliance Data customer service at 1.800.466.6668 for questions about your water d call service or bill.

Garbage Collection and Trash Recycling

Effective January 1, 2009, the cost of garbage pickup service will no longer be included in the Villages At Huntcrest monthly homeowner association fee and garbage pickup service will be provided by Advanced Disposal Services, a contractor designated by Gwinnett County. Beginning in January 2009, association members will be billed individually by Advanced Disposal. To obtain garbage containers and recycle bins, please contact Gwinnett County Services at 770.709.5600 on weekdays from 8:30am through 5:30pm. That is also the number to call for answers to questions about garbage pickup service and recycling.

Entrance Gates

Villages At Huntcrest entry and exit are controlled by an automatic gate system. At closing you will be given a remote gate opener as well as a key to enable you to open the gates manually should the power fail or the gate system malfunction. The system also enables you to remotely open the gate for guests. Remote operation of the gate for guest access from your home will require a telephone with a local ten digit telephone number (cellular or wired landline). At your request, your builder will explain the gate operation and associated telephone requirements in detail.

Exterior Entry Door Keys

At closing you will receive a set of keys for your home's exterior doors. Please test every key in each of your exterior door locks as soon after closing as possible. Should you have difficulty with your keys or exterior door locks, please call your builder or notify the TPG Homeowner Services Department at one of the following:

- Phone -- **678.475.9400, extension 103**
- Fax -- **678.302.4486**
- E-mail -- warranty@tpghomes.net
- Website -- www.tpghomes.net (click on "Contact Us")